



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 2846

SERIAL NUMBER 09/903,022	FILING DATE 07/10/2001 RULE	CLASS 370	GROUP ART UNIT 2663	ATTORNEY DOCKET NO. P3253C1
------------------------------------	---	---------------------	-------------------------------	---------------------------------------

APPLICANTS

Yuri Shtivelman, Belmont, CA;
Alec Miloslavsky, Hillsborough, CA;
Oleg Bondarenko, San Francisco, CA;
Igor Nevman, Palo Alto, CA;
Douglas Gisby, Foster City, CA;
Paul Cronin, Saratoga, CA;
Oleg Turovsky, San Francisco, CA;
Konstantin Kishinsky, San Carlos, CA;
Nikolay Anisimov, Walnut Creek, CA;
Gregory Pogossiants, Palo Alto, CA;
Pavel Postupalski, Walnut Creek, CA;

**** CONTINUING DATA *******

THIS APPLICATION IS A CON OF 08/948,530/10/09/1997
WHICH IS A DIV OF 08/928,410 09/12/1997 PAT 6,064,667
WHICH IS A CIP OF 08/866,357 05/30/1997 PAT 5,940,496
WHICH IS A CIP OF 08/802,660 02/19/1997 PAT 5,946,387
THIS APPLICATION 09/903,022 07/10/2001
IS A CON OF 09/096,729 06/11/1998 PAT 6,263,066
AND A CON OF 09/574,315 05/19/2000 PAT 6,259,774
AND A CON OF 09/592,182 06/12/2000 PAT 6,259,692
AND A CON OF 09/659,933 09/12/2000 6337904
AND A CON OF 09/561,139 04/28/2000
(*) Data inconsistent with PTO records.

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
** 08/03/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no Allowance Met after	STATE OR COUNTRY CA	SHEETS DRAWING 15	TOTAL CLAIMS 1	INDEPENDENT CLAIMS 1
---	---	------------------------	----------------------	-------------------	-------------------------

Verified and Acknowledged
Examiner's Signature Initials

ADDRESS
24739

TITLE
Apparatus and methods enhancing call routing to and within call-centers

<input type="checkbox"/> All Fees
<input type="checkbox"/> 1.16 Fees (Filing)